



Apollo Associated Services, LLC  
 Root Cause Analysis

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## Apollo Associated Services -- Root Cause Analysis Experts Available for Interview and Authorship

Topics of Expertise	Industries of Expertise
Root cause analysis	Aerospace and aviation
- Process Improvement	Chemicals, gases and refining
- Problem prevention	Manufacturing
- Quality assurance	Power generation and distribution
- Mission assurance	Mining
- Maintenance	Medical devices
- Reliability	Construction
- Safety and health	Technology, including information technology
- Efficiency	Oil and gas development
- Incident investigations	Pulp and paper
- Supply chain/logistics	Natural resources
- Environmental protection	Environmental management
- Customer service	Finance
- Six Sigma and LEAN	Transportation

**Spokespeople – all provide RCA training, consulting, program development, and investigations**

Chris Eckert, president

- o Former design and reliability engineer within Dow Chemical and Rohm Haas. Developed and implemented successful reliability and manufacturing improvement plans. Led implementation of root cause analysis programs at site and enterprise levels.
- o Professional Engineer (PE)
- o Certified Maintenance and Reliability Professional

Brian Hughes, vice president

- o Formerly applied Apollo RCA methodology to corporate accounting process problems when employed by First American Title Insurance Company.
- o Has led significant incident investigations, including major explosions, chemical releases, consumer product contamination, failures of critical aircraft components/systems, supply chain process problems, and inventory reduction/optimization.

John Stiller, director of industrial services

- o Twenty-six year veteran of electric power generation industry, including with Fortune 500 Ameren Corporation. Oversaw major project management; computerized maintenance management systems; business process modeling, improvement and automation. Known within the power generation industry as a leader in corrective action.
- o Licensed Professional Engineer (PE).
- o Worked in ISO 9001 environment.
- o Six Sigma Black Belt.

Mark Hall, account manager for Canada

- o Registered Professional Forester (RPF)
- o Certified Environmental Professional (CEP)
- o Former business owner. Understanding of conducting business in a competitive environment.
- o An Apollo RCA with particular experience in the natural resources sector, including oil and gas, engineering, environmental protection and forest industry safety.

Website [www.apollorca.com](http://www.apollorca.com)

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