

eRCA™: Foundations of Problem Solving

DESCRIPTION

Developed in partnership with General Electric, using Six Sigma quality techniques, the course provides a comprehensive education in the concepts and guidelines of the Apollo method. Built entirely in Macromedia Flash, this course creates rich interactive experiences that immerse the learner in a host of real-world scenarios. The application includes many interactive exercises that reinforce key concepts. Each chapter concludes with a challenge intended to measure retention, as well as provide feedback on topics the user should revisit before proceeding.

Some key features include:

- Interactive exercises for different learning styles
- Real-world scenarios that reinforce key Apollo RCA concepts
- Challenge questions that measure learner retention

BENEFITS

- 2 hours vs. 1-day traditional instructor-led training
- Delivered anytime, anywhere and at your own pace
- 60% overhead cost reduction from instructor-led training

AUDIENCE

eRCA™: Foundations of Problem Solving™ is perfect for the RCA Participant and as a refresher for trained Practitioners, Super Users, Program Champions and Managers. This course is intended to introduce the fundamentals of Apollo RCA. The skills and knowledge learned here are built upon in the next step in Apollo's e-learning suite, eRCA™: Problem Analyst.

TO ORDER CALL

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Enhancing Problem Solving Capabilities™

