

Apollo RCA Participant (1-day)

COURSE DESCRIPTION

This course provides students with the knowledge of the Apollo method needed to participate in an RCA by covering the principles of problem definition, cause and effect, and finding effective solutions. Students learn how to participate in a Practitioner-led Apollo RCA. Applied learning exercises allow students to learn how to establish problem significance and create a common reality using the Apollo Cause & Effect chart. A knowledgeable RCA team significantly improves each RCA by enhancing the Practitioner's ability to leverage the subsequent solutions. The Apollo method highlights a focus on facts supported by evidence and not on individual opinions that often deter teams from reaching effective solutions. Trained and skilled RCA participants are an important part of achieving these RCA outcomes. Included in the class are a 96 page manual and handy reference cards. Upon successful completion of this course the student will have gained the skill set to be an Apollo RCA Participant.

DURATION

1-Day (8 hrs) instructor-led class

NUMBER OF STUDENTS

18 to 25

PREREQUISITES

Mandatory: None

APPLIED LEARNING OUTCOMES

At the end of this course students will be able to:

- Apply the Apollo RCA process to solve day-to-day problems
- Effectively participate in a Practitioner or Super User-led RCA
- Identify effective solutions to a problem
- Proactively apply Apollo RCA thinking to prevent unwanted events

RECOMMENDED AUDIENCE

This introduction to the Apollo method is perfect for potential RCA team participants and as a refresher for trained practitioners.



Enhancing Problem Solving Capabilities™

