

RealityCharting® enterprise software is a unique problem solving tool used to implement and manage an Apollo RCA. Enterprise software resides on a user's server environment and typically displays the application through a web browser. This browser-based software can be accessed by many users across multiple desktop environments connected to an intranet.

Personal Demonstration

We can provide you with a personal demonstration of the **RealityCharting®** enterprise software to experience the actual usability and feature set. Please contact us at www.realitycharting.com to learn more about this opportunity.

Customization Work

Customization work to deploy the **RealityCharting®** enterprise software in a user defined environment is commonly done. We can work with you to integrate your other applications such as a company directory, single sign on applications, and corrective action tracking systems.

Software Configuration

RealityCharting® enterprise software is a java based application utilizing either Oracle or SQL Server databases and is available to customers supplying a J2EE production environment. The standard is based on a Web server that provides Sun JDK or JRE with Java 1.4+, a Linux or Windows operating system, and an Oracle or SQL Server database.

License Quantities

The **RealityCharting®** Enterprise version is available to customers purchasing a minimum quantity of ten (10) concurrent use licenses. Additional licenses are available in increments of 10 with progressively lower cost per license.

Maintenance Agreements

A maintenance agreement is offered as a cost effective proposition to receive committed service and support. The maintenance agreement ensures the user's are supplied regular updates, upgrades, and any temporary patches along with immediate personal technical support.

Deployment Options

The **RealityCharting®** enterprise version is delivered in electronic file format unless otherwise arranged. A dedicated server with the **RealityCharting®** enterprise application pre-loaded can be provided at the customer's request.

The enterprise version of RealityCharting® provides matching functionality to the individual license along with an administration module that manages password security, user information, and file data.

RealityCharting® files created in the desktop version can be imported and edited for use within the web-based version.

Administration Module

Access to the administration module is available within a directory separate from the RealityCharting® application. Access is limited to a single password-protected login which can only be changed by the designated Administrator.

The Administrator maintains the ability to add/edit/delete RealityCharting® users.

Password Security

User and Administrator passwords are encrypted in the database. The Administrator cannot identify a User's password by looking at the field entry where the characters are displayed with an asterisk (*).

When an Administrator sets up a new user or changes a user's password, the application forces that user to select a new password the next time they log in. The user name and password are maintained by the user and can be reissued in the administration module if necessary.

Administrator and User passwords expire after 180 days and a new password will need to be created the next time the user logs in.

RealityCharting® authenticates authorized users with a unique user name and password that is a minimum of 7 alphanumeric characters.

User Information Access

The User is able to access their information and edit the username, password, and edit or add contact information.

The Administrator maintains complete edit/add access to all User information.

File Data

The creator of a file is designated as the owner and will be the only user with edit access.

Other users have read-only access to the file and must first save the file under a different name to become an owner of that particular file.

The Administrator can search for files based upon the filename. Once a search request is submitted, the application returns a page of matching results and allows them to delete any of those files.

RealityCharting® saves files to a central database allowing concurrent user access to the same pool of information across multiple sites if necessary.

The software is engineered with concern for efficient data transfer to help ensure high network performance.

With exception to the administration of the user names and passwords the database functionality is currently limited to simple file name searches and save/delete functionality. Database customization features can be readily accomplished with customer defined integration need.

RealityCharting® Software Comparison	Individual	Enterprise
Reinforces The Concepts And Guidelines Of Apollo RCA	●	●
Delivers A Polished And Standardized Format	●	●
Compatible With Microsoft® Applications	●	●
Import Feature Easily Combines Multiple Analyses	●	●
Multiple Printing Options And Formats Available	●	●
PDF Files Provide Easy Sharing Of Information	●	●
Helpful Note And Reference Capturing	●	●
Automatic Best Fit Chart Formatting	●	●
Charting Wizard Provides Current Status And Guidance	●	●
Accessible To Many Environments Connected To An Intranet		●
Simple File Sharing In A Central Database		●
Unlimited Network And Document Scalability		●
Exclusive Control Of All Data, Manage Users And Files		●
Browser Based; User Platform Independence		●
Ability To Add-On And Customize Features		●
Maintenance Agreements Available	●	●
Detailed User Help File	●	●

